

Dear Patient:

Enclosed you will find forms relating to our financial policy, patient registration and insurance information and a medical history form which includes a place to list your medications. Please complete the forms in advance and bring them with you to your appointment. Feel free to call our office with any questions.

In addition, remember to:

- Bring your insurance card(s) and a referral form and co-payment, if required by your insurance plan. Also, please bring your doctor's prescription.  
Wear something that does not have metal buttons, zippers or hooks around the waist and hip area. Bra hooks are okay.
- Avoid taking medication that contains calcium (i.e.: calcium supplements, multivitamins, Tums, etc.). You may take all other medications, including osteoporosis drugs like Fosamax, Miacalcin, Actonel, Evista, etc.
- Allow at least a two week interval following any previous x-ray study involving contrast (like barium).
- Arrive with your forms completed!
- There is a weight limit to our DEXA table. If your weight exceeds 300 pounds (250 pounds at the Fairfax office), it is possible that only a single scan (of the distal forearm) can be performed.

**If you have any questions, please do not hesitate to call before your appointment date.**

We look forward to seeing you!

*The Staff of the Osteoporosis Assessment Center*

## Patient Registration

PATIENT NAME LAST		FIRST		M	DATE OF BIRTH		BIRTH SEX <input type="checkbox"/> M <input type="checkbox"/> F		
HOME ADDRESS				APT NO.	CITY			STATE	ZIP
EMAIL ADDRESS:									
HOME PHONE		CELL PHONE		PATIENT STATUS: <input type="checkbox"/> SINGLE <input type="checkbox"/> MARRIED <input type="checkbox"/> OTHER :					
PREFERRED PRONOUNS <input type="checkbox"/> HE, HIM, HIS <input type="checkbox"/> SHE, HER, HERS <input type="checkbox"/> THEY, THEM, THEIRS <input type="checkbox"/> ZE, HIR <input type="checkbox"/> DECLINED <input type="checkbox"/> OTHER									
GENDER IDENTITY <input type="checkbox"/> M <input type="checkbox"/> F <input type="checkbox"/> MALE-TO-FEMALE <input type="checkbox"/> FEMALE-TO-MALE <input type="checkbox"/> GENDERQUEER <input type="checkbox"/> DECLINED <input type="checkbox"/> OTHER									
SEXUAL ORIENTATION <input type="checkbox"/> HETEROSEXUAL/STRAIGHT <input type="checkbox"/> BISEXUAL <input type="checkbox"/> HOMOSEXUAL/LESBIAN/GAY <input type="checkbox"/> DECLINED <input type="checkbox"/> OTHER									
RACE _____			ETHNICITY: <input type="checkbox"/> HISPANIC/LATINO <input type="checkbox"/> NON-HISPANIC/LATINO			PREFERRED LANGUAGE _____			
FINANCIALLY RESPONSIBLE PARTY <input type="checkbox"/> PATIENT <input type="checkbox"/> SPOUSE <input type="checkbox"/> PARENT <input type="checkbox"/> OTHER:				RESPONSIBLE PARTY'S NAME			CELL PHONE		
RESPONSIBLE PARTY'S ADDRESS						HOME PHONE			
DO YOU HAVE AN "ADVANCE MEDICAL DIRECTIVE"?				MAY WE KEEP A COPY ON FILE?					
<b>IN CASE OF EMERGENCY, PLEASE NOTIFY:</b>						Relationship _____			
Name _____						Home Phone _____			
First		Middle		Last		Work Phone _____			
Address _____									
PRIMARY INSURANCE COMPANY				POLICY/ID NO.		GRP. NO/SERV. CODE			
PRIMARY INSURANCE COMPANY ADDRESS									
Street		Suite #		City		State		Zip	
Name of Policyholder _____						<input type="checkbox"/> Male <input type="checkbox"/> Female Relationship _____			
POLICYHOLDER'S DATE OF BIRTH			POLICYHOLDER'S ADDRESS						
SECONDARY INSURANCE COMPANY				POLICY/ID NO.		GRP. NO/SERV. CODE			
SECONDARY INSURANCE COMPANY ADDRESS									
Street		Suite #		City		State		Zip	
Name of Policyholder _____						<input type="checkbox"/> Male <input type="checkbox"/> Female Relationship _____			
POLICYHOLDER'S DATE OF BIRTH			POLICYHOLDER'S ADDRESS						
IS THIS CONDITION RELATED TO: <input type="checkbox"/> EMPLOYMENT <input type="checkbox"/> AUTO <input type="checkbox"/> OTHER ACCIDENT									
ARA does not treat conditions related to Employment, Auto or Other Accident. Please contact the office at 301-942-7600.									

**PLEASE READ AND SIGN**

**Medicare Patients Only**

"I request that payment of authorized Medicare benefits be made on my behalf to Arthritis & Rheumatism Associates, P.C. for any services furnished to me by that physician or supplier. I authorize any holder of medical information about me to release to the Health Care Financing Administration and its agents any information needed to determine these benefits or the benefits payable for related services."

Signature of policyholder or beneficiary \_\_\_\_\_ Date \_\_\_\_\_

**Other Insurance**

I hereby authorize Arthritis & Rheumatism Associates, P.C. to apply for benefits on my behalf for covered services rendered by Arthritis & Rheumatism Associates, P.C. and request that payments from \_\_\_\_\_ insurance company for covered services be made directly to Arthritis & Rheumatism Associates, P.C. at their payment address.

Furthermore, I agree to designate Arthritis & Rheumatism Associates, P.C. to receive payment directly from the above-named insurance company in the event I file a claim for benefits myself and to forward within 15 business days any payments I may receive from the above-named insurance company for any services rendered by Arthritis & Rheumatism Associates, P.C.

Signature of policy holder or beneficiary \_\_\_\_\_ Date \_\_\_\_\_

I certify that the information I have reported with regard to my insurance coverage and benefits is correct and further authorize the release of any necessary information, including protected health information, for this or any related claim to any billing agent acting on behalf of Arthritis & Rheumatism Associates, P.C. I permit a copy of this authorization to be used in place of the original and I understand that this authorization may be revoked by me at any time by submitting a written revocation.

Signature of policy holder or beneficiary \_\_\_\_\_ Date \_\_\_\_\_

**Medigap Patients Only**

"I request that payment of authorized Medigap benefits be made on my behalf to Arthritis & Rheumatism Associates, P.C. for any services furnished to me by that provider of services or supplier. I authorize any holder of Medicare information about me be released to \_\_\_\_\_ any information needed to determine these benefits payable for related services." (NAME OF MEDIGAP INSURER)

Signature of policyholder or beneficiary \_\_\_\_\_ Date \_\_\_\_\_

## FINANCIAL POLICY STATEMENT

Welcome to Arthritis and Rheumatism Associates, P.C. (ARA). We are pleased to have you as a patient and we are committed to providing you with the best medical care possible. In order to assist you in receiving the maximum benefits allowable by your insurance, we ask that you read and sign this statement. We must emphasize that as medical care providers, our relationship is with you and not your insurance carrier. As a courtesy to you, we may file your claim; however you are responsible for charges incurred from the date services are provided unless our contractual agreement with your carrier states otherwise. Because of the ongoing growth and change in available health care plans, it is imperative that you understand your benefits and responsibilities prior to being seen at ARA.

### **COST-SHARE RESPONSIBILITY**

Many insurance carriers require patients to share the cost of their medical services through copay, coinsurance, or deductible.

Health insurance cost-share definitions are as follows:

**Copay** – a fixed dollar amount that a patient is required to pay per visit.

**Coinsurance** – a fixed percentage of the final dollar amount that patients are required to pay for a medical service.

**Deductible** – a fixed dollar amount that patients are required to pay first before their insurance carrier begins to pay for their medical service.

Patient cost-sharing is an integral part of the health insurance benefit plan for both federal and commercial insurance carriers. As a patient, you are expected to understand your healthcare benefits and cost-share amounts associated with your plan. ARA will make every attempt to collect all patient responsibility payments as determined by your insurance. Your insurance should provide you with an explanation of benefit (EOB) after a medical service claim is processed. All copayments are due at the time of service. Coinsurance, deductible, and any outstanding balance will be billed to you.

A plan is considered out-of-network if there is no contractual agreement with the health plan and ARA. If the health plan's out-of-network coverage is less than the ARA's acceptable rate, ARA reserves the right to balance bill a patient.

### **MEDICARE PART B**

ARA participates with Medicare and accepts assignment. We will file your claim and ask you to pay any deductible you may owe plus your 20% coinsurance at the time of checkout. If you have a secondary insurance, we will file the claim for you, and you will be billed for any remaining balance. In order to receive a non-covered supply or service, you will be required to sign a Medicare waiver (Advance Beneficiary Notice or ABN) and pay in full. ARA does not participate with any Medicare Advantage Plans, with the exception of Johns Hopkins Medicare Advantage HMO and PPO. If you have a Medicare Advantage HMO plan, you will not have any out of network benefits. If you are covered by a Medicare Advantage PPO plan that gives you out of network benefits, you may have to pay any deductible and coinsurance payments due as determined by each individual Medicare Advantage Plan. If you are seeking services from Arthritis Rehabilitation Therapy Services (ARTS), Medicare will not pay for outpatient physical therapy while concurrently receiving home care services. In order for Medicare to cover your physical therapy at ARTS, you must discontinue ALL home care services (physical, occupational or speech therapy, nursing, home health aide, social work). If you do not, Medicare will automatically choose to pay for the home care services only, and you will be financially responsible for your outpatient physical therapy at ARTS.

### **CareFirst Blue Cross Blue Shield**

ARA is a participating provider with CareFirst of the National Capital Area and CareFirst of Maryland. Our contract with CareFirst includes all products: HMO (BlueChoice), Point of Service, Federal Employee, PPO, Blue Card, National Account and Indemnity Plans. The HMO plan requires that you obtain a referral to see a specialist which must be presented at check-in. Otherwise you will need to sign a waiver agreeing to pay for all services rendered.

### **PPO, POS and HMO Plans**

Currently, ARA participates with Aetna HMO and PPO, CIGNA, Multiplan, PHCS and Priority Partners. All PPO and HMO patients are required to pay their copayment at check-in. Those patients whose plan requires a referral to see a specialist must present it at check-in or sign a waiver agreeing to pay for all services rendered. Those using a POS benefit will be required to sign a referral waiver and to pay any deductible or coinsurance their plan requires. *ARA will be in violation of our contracts if we fail to collect amounts you are contractually obligated to pay.*

### **Workers' Compensation**

ARA does not accept new patients with work-related injuries who will be using workers' compensation to cover the cost of their care. In the event that an established patient's visit is due to a work-related injury, the patient must provide this office with complete billing information for the workers' compensation carrier prior to treatment. We will need: active claim number, carrier name, adjustor's name, phone number and pre-authorization by the insurance company for your care. If the case is being contested by an employer, then it will not qualify as a workers' compensation case until an independent medical examiner or the court rules. In this circumstance we will bill the patient's health insurance carrier. If a patient does not have health insurance, payment will be required at the time of service.

### **Liability Cases/Auto Accidents**

ARA will not bill the personal injury protection (PIP) portion of your auto insurance coverage. Physicians will treat patients injured in personal injury or auto accident cases, but the patient's own health insurance carrier will be billed for all services rendered. In the event that a patient does not have health insurance (or their health insurance denies the claim), payment will become the responsibility of the patient.

### **FMLA, Disability, and Other Forms**

ARA physicians do not fill out FMLA forms nor do they provide disability assessments or supporting documents for patients unless they have been seen for at least 6 visits or for longer than one year, and also at least once in the last 6 months. Even beyond this time frame, your physician may determine that it is more appropriate for your primary care provider or other specialist to manage your disability application and forms. ARA physicians do not have the experience or training to prepare disability documents from a legal perspective. If your physician provides disability documents, the information used will be primarily based on objective information obtained from physical examination, diagnostic studies, and laboratory findings which may not support a disability claim. You will also be charged a \$35 fee if your physician completes the disability documents outside of a scheduled visit. You may be better served if you discuss with your attorney whether disability documents should be obtained from another specialist who performs disability evaluations on a regular basis. Other forms, such as but not limited to, handicapped placards, workplace accommodations, jury duty excuse, and transportation / Metro Access forms, will be subject to the \$35 fee if requested to be completed outside of a scheduled office visit.

### **All Other Insurance (Including Secondary/Tertiary)**

As a courtesy to you, ARA will file your primary insurance claim once, provided that we have complete insurance information at the time of service. We do not file secondary or tertiary insurance claims unless we are contractually obligated to do so. Depending on the carrier, you may be asked to pay your balance in full or pay any deductible or copayment due. Any balances not paid by the patient's insurance company/companies within 45 days will be charged directly to the patient.

**Self-Pay**

ARA offers a self-pay rate to patients who have no health insurance or have non-participating health insurance. The self-pay amount owed is expected to be paid in full at the time of service as ARA will not be submitting a claim to an insurance carrier. Self-pay patients are responsible for ancillary service charges such as laboratory, radiology, or any other services performed by ARA providers on the date of service.

**Non-Sufficient Funds (NSF) Policy**

A \$50 NSF fee will be added to any patient’s account that is returned by our bank for non-sufficient funds.

**No Show and Cancellation Policy**

We request that cancellations or scheduling changes be made during clinic hours no later than the last business day prior to your appointment. If you are a new patient to our practice, the missed appointment fee is \$100. If you are an established patient of the practice, the missed appointment fee is \$25. In order to reschedule your missed appointment, you will be required to pay the missed appointment fee.

If you have an appointment with Arthritis Rehabilitation Therapy Services (ARTS) the new patient missed appointment fee is \$50 and the follow up missed appointment fee is \$25.

**Assistance**

Our Business Office staff is available to assist you with any special concerns or questions. Please feel free to call (301) 942-3126 for personal attention.

**Responsibility**

Failure to disclose a change in insurance coverage or failure to disclose another (primary, secondary, or tertiary) insurance coverage will not absolve the patient of responsibility for all charges, and may also be grounds for dismissal from the practice.

Patients are responsible for any outstanding balances. In the event a patient’s account is turned over (for collections) or (to a third party), the patient will be responsible for any and all collection costs, interest, Attorney’s fees and Court costs.

I have read, understand and agree to abide by the policies of ARA as stated in this document.

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Print Name**

## DEXA Medical History

Name: (Last, First, MI): \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Date of Service: \_\_\_\_\_ (Office Use Only) Medical Record #: \_\_\_\_\_

### Please Answer the Following Questions

Race:  Caucasian  Asian  Hispanic  Black

Sex:  Female  Male Ordering Physician: \_\_\_\_\_

Have you ever had a bone density test before? .....  Yes  No

If yes, when? \_\_\_\_\_ Where? \_\_\_\_\_

Have you fractured any bones after the age of 18? .....  Yes  No

If yes, what? \_\_\_\_\_ When? \_\_\_\_\_

Did your Mother or Father have a hip fracture (s)? .....  Yes  No

Do you currently smoke? .....  Yes  No

Do you consume three or more alcoholic beverages daily? .....  Yes  No

Do you have a family history of osteoporosis?.....  Yes  No

**Women Only:** Are you Post Menopausal?.....  Yes  No Age at Menopause? \_\_\_\_\_

Are you currently on Hormone Replacement Therapy? (HRT/ERT)? .....  Yes  No

Have you ever taken Provera (Depo-Provera)?.....  Yes  No If Yes, How long? \_\_\_\_\_

If you are Premenopausal, when was your last menstrual period? \_\_\_\_\_

Are you currently on Birth Control Pills?.....  Yes  No Are you currently Pregnant?....  Yes  No

**Men Only:** Hypogonadism (Low Testosterone) .....  Yes  No

Lupron Depot .....  Yes  No

### Have you ever been diagnosed with any of the following conditions?

Hyperparathyroidism .....  Yes  No Rheumatoid Arthritis .....  Yes  No

Lupus .....  Yes  No Ankylosing Spondylitis .....  Yes  No

Paget's Disease .....  Yes  No Liver Disease (i.e.: Hepatitis) .....  Yes  No

Kidney Disease .....  Yes  No Kidney Stones .....  Yes  No

Crohn's/Colitis/Celiac Disease.....  Yes  No

### Have you ever had any of the following procedures?

Gastric Bypass/Lap Band? .....  Yes  No

Orthopedic hardware/medical devices in your hips and/or spine? .....  Yes  No

Cancer(s) .....  Yes  No

If Yes, type(s)? \_\_\_\_\_ When? \_\_\_\_\_

If Yes to Breast Cancer, have you ever taken Aromatase Inhibitor Therapy Drugs:

[Arimidex (Anastrozole), Femara (Letrozole), Aromasin (Exemestane), etc.]? .....  Yes  No

Have you ever taken Tamoxifen? .....  Yes  No

Have you had Radiation Therapy? .....  Yes  No Have you had Chemotherapy? .....  Yes  No

**Are you taking/have you taken any of the following medications?**

Steroids for 3 months or longer (Prednisone, Cortisone) .....  Yes  No  
 If Yes, for what condition(s)? \_\_\_\_\_  
 Thyroid medication .....  Yes  No      Anti-seizure/epilepsy meds .....  Yes  No  
 Antidepressants (SSRI: Drugs like Prozac).....  Yes  No      Insulin Dependent Diabetes .....  Yes  No

**Are you taking or have you ever taken any of the following medications?**

Actonel (Risedronate) .....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Aredia (Pamidronate).....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Atelvia (Risedronate) .....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Boniva (Ibandronate) .....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Duavee (bazedoxifene & conjugated estrogen)...	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Evenity (romosozumab-aqqg).....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Evista (Raloxifene) .....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Forteo (Teriparatide) .....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Fosamax (Alendronate) .....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Miacalcin/Fortical (Calcitonin).....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Prolia (Denosumab).....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Reclast(Zoledronic Acid) .....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Tymlos (Abaloparatide) .....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____
Zometa (Zoledronic Acid) .....	<input type="radio"/> Yes <input type="radio"/> No	How Long? _____	If Stopped, when? _____

**Do you take any of the following supplements?**

Calcium.....  Yes  No      If Yes, Dose: \_\_\_\_\_  
 Vitamin D .....  Yes  No      If Yes, Dose: \_\_\_\_\_  
 Multivitamin .....  Yes  No      If Yes, Dose: \_\_\_\_\_

**Please list any additional medications you are currently taking and the dosage (if appropriate):**

MEDICATIONS	DOSE	MEDICATIONS	DOSE
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

**OFFICE USE ONLY**

Tallest Height: \_\_\_\_\_      Height (in): \_\_\_\_\_      Weight (lbs): \_\_\_\_\_

Dietary Calcium: \_\_\_\_\_      Patient Exercise:  Yes  No  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

General Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Counseling and educational material given to patient? .....  Yes  No

Diagnoses: \_\_\_\_\_

Signature of DEXA Technologist: \_\_\_\_\_      Date: \_\_\_\_\_

Physician Signature: \_\_\_\_\_

Revised 12/2020

For practice use only: MRN: \_\_\_\_\_      DOS: \_\_\_\_\_



## DEXA & Pregnancy

\*TO ALL FEMALE PATIENTS BETWEEN 12 AND 55 YEARS OF AGE:

Your physician has requested that you have a Dual Energy X-ray Absorptiometry (DXA) test performed. If you are a female between 12 and 55 years of age we need you to address the following:

The National Council on Radiation Protection and Measurements recommends that X-ray exams of the abdomen, pelvis, hip and/or proximal femur be performed only during the 14 days following the onset of menstruation to prevent exposure to a developing pregnancy.

Is there a chance that you may be pregnant?  Yes  No

If no, does one of the following apply to you?

Hysterectomy \*If you checked this, please sign below.

Menopause \*If you checked this, please sign below.

If you are using birth control, what method? \_\_\_\_\_

First day of your last menstrual period? \_\_\_\_\_

By signing this form, you are advising us of your pregnancy status and giving your consent to undergo the radiologic procedure requested by your physician.

\_\_\_\_\_  
Patient's Name (Please Print)

\_\_\_\_\_  
Date of Exam

\_\_\_\_\_  
Patient's Signature

\_\_\_\_\_  
Technologist's Signature

## ARA PATIENT CODE OF CONDUCT

**Cell Phones/Electronic Devices:** Cell phones and electronic devices are permitted in the office but must be turned to silent or vibrate. Phone conversations, video chat, and live-stream are prohibited while in the office. Headphones must be worn while using a cell phone or electronic device for listening to music, watching videos, etc.

**Photographs/Recording:** Photos, Audio and Video recording, using any electronic device, is strictly prohibited.

**Children under 18 years:** All children under 18 years old must be accompanied by an adult. Children may not be left alone without adult supervision in any area of the office and are not allowed in treatment areas, including but not limited to, the infusion, physical therapy, radiology departments. Patients under 18 years old must be accompanied by an adult.

**Privacy:** We ask that you respect the privacy of other patients. All patients must remain in designated patient areas (waiting room, exams rooms, and other testing/treatment areas). Patients may not enter any area designated for staff only.

**Safety:** The staff takes every precaution to ensure a safe and pleasant visit. Safety is our highest priority. If you have any safety concerns, please bring it to the attention to a staff member or a manager immediately.

**Respect:** We ask that you respect the staff and other patients in the office. Any threatening or derogatory language, racial slurs, cursing, etc., will not be tolerated. Anyone who engages in this behavior will be asked to leave immediately and may be discharged from the practice.

**No Show / Same Day Cancellation Fee:** A Fee will be assessed for all no shows or same day cancellations. We request that cancellations or scheduling changes be made during clinic hours no later than the last business day prior to your appointment.

I, \_\_\_\_\_, certify that I have read and understand the code of conduct and will comply with all ARA /ARISE protocols. I acknowledge that failure to do so may result in being discharged from ARA and all its services.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## AUTHORIZATION TO RELEASE INFORMATION TO INDIVIDUALS/FAMILY MEMBERS

In accordance with federal government privacy rules implemented through the Health Insurance Portability and Accountability Act of 1996 (HIPAA), in order for your physician or his/her staff to discuss your medical and/or financial information with members of your family or other individuals that you designate, we must obtain your authorization prior to doing so. In the event of a critical episode, or if you are unable to give your authorization due to the severity of your medical condition, the law stipulates that these rules may be waived.

\_\_\_\_\_ I DO authorize the Practice to release any or all information to the following individuals:

\_\_\_\_\_  
Name

\_\_\_\_\_  
Relationship

\_\_\_\_\_  
Name

\_\_\_\_\_  
Relationship

\_\_\_\_\_  
Name

\_\_\_\_\_  
Relationship

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date