

Important Notice: Out-of-Pocket Responsibilities Due to New Year Plan Renewal

Dear Patient,

As we approach the New Year, we want to remind you that many insurance plans will be renewing or updating coverage. These changes may impact your out-of-pocket responsibilities for medical services, including co-pays, deductibles, and coinsurance amounts. ***If you are an infusion patient and have a new insurance, please contact Infusion benefit department at 240-514-5000 as soon as possible to avoid appointment cancellations or delays.***

Health insurance cost-share definitions are as follows:

Co-pay – a fixed dollar amount that a patient is required to pay per visit.

Coinsurance – a fixed percentage of the final dollar amount that patients are required to pay for a medical service.

Deductible – a fixed dollar amount that patients are required to pay first before their insurance carrier begins to pay for their medical service.

All copayments are due at the time of service. Coinsurance, deductible, and any outstanding balance will be billed to you.

What You Need to Know

Plan Changes:

Your health plan may have new cost-sharing requirements or benefit changes for the upcoming year. Please review your plan details to understand how these updates may affect your coverage.

Insurance Updates:

If you plan to change your insurance coverage in the new year, please contact our office as soon as possible with your new insurance information. Timely updates help us prevent appointment cancellations or delays, especially for services such as infusions and physical therapy, which often require preauthorization.

Out-of-Pocket Costs:

You may notice changes in your co-pays, deductibles, or coinsurance amounts. Review your plan information to ensure you're aware of any new costs.

Billing:

If your insurance plan changes impact your financial responsibility, you may receive updated billing statements reflecting these adjustments.

We recommend contacting your insurance provider directly to confirm any updates to your coverage. If you have any questions or concerns about how these changes may affect your treatment or billing, please don't hesitate to reach our ARA Business Office at 301-942-7600. ***If you are an infusion patient and have a new insurance, please contact Infusion benefit department at 240-514-5000.***

Thank you for trusting us with your care. We are here to help ensure that you have the most up-to-date